

Password Reset and Login Help



NovaMobile

If you get a new phone or reset your phone, you will have to register your device again.

- Our Client ID is: PLC17027
- Your Login ID is the 3 or 4 digit number you were assigned upon hire-in.
- Enter your password

You will see a SSO Login-you do not want to click on that. Instead, click on Next at the bottom.

Once you have clicked next, you will come to the registration page. If you have a new number, you will want to reach out to administration first. It will need to be entered into Nova in order to register the device.

Select the method you want to register your device. Select Next at the bottom.

You will enter the security code that was sent to you and select Finish at the bottom.

If you have tried these steps and are still having trouble, contact the office for additional troubleshooting.